# CORE OCCUPATIONAL MEDICINE

## TIMEZERO INJURY MANAGEMENT SM

**CORE'S Telemedicine Call Center provides our clients with 24/7/365 real-time communication with our experienced team of occupational health nurses to facilitate early intervention in the injury management process. Our Injury Case Managers all undergo Certified Workers' Compensation Professional training. Our nurses quickly assess injuries through the telemedicine process, providing self-treatment and first-aid advice. When injuries require medical treatment beyond first-aid, we work directly with medical providers to discuss successful outcomes, while ensuring the best possible care for the injured worker. Our nurses communicate in real-time with client teams to quickly distribute updates on injured workers.**

splashlight | Telehealth

## TIMEZERO TELEHEALTH SM

The Splashlight/CORE partnership includes Telepresence Triage and Telemanagement. This brings an immediate approach to first report of injury completion, triage, and ongoing virtual options for managing the care for injured workers. The solution aligns an innovative telehealth platform with clinical staff.

### TELEPRESENCE TRIAGE

- Direct HIPAA compliant access to telehealth system via smartphone, tablet, laptop or desktop computer. No integration needed - up to 6 people within video conference.
- Click on the secure link and immediate face- to-face nurse triage with audio and video recording to document the session. Video and case notes available immediately.
- Provider Network – Occupational Medicine Providers and Physician Specialists available 24/7/365.

### TELEPRESENCE MANAGEMENT

- Pre-scheduled provider virtual face to face-to-face telepresence visits, that include the case manager, injured worker, adjusters, employers, language interpreters and others, ensure care coordination begins immediately, occurs frequently, takes place visually, and enhances recovery outcomes.
- Results of all televisits stored electronically and immediately for all parties to review.
- Automated appointment reminders and messaging. Allows for follow-up visits without travel.

## SAVINGS FROM TELEPRESENCE MANAGEMENT (Source: Employer Claim Data)

**CURRENT CASE MANAGEMENT DATA:** STANDARD INJURED WORKER CASE OVER 6-MONTH PERIOD

**10** AVERAGE NUMBER OF FIELD CASE MANAGEMENT

**$2,500** AVERAGE COST OF FIELD CASE MANAGEMENT

**WITH TELEPRESENCE:** STANDARD INJURED WORKER CASE OVER 6-MONTH PERIOD

**70%** OF PHYSICIANS VISITS COULD BE HANDLED VIRTUALLY

**50%** OF TRAVEL/WAIT COSTS COULD BE ELIMINATED

**90%** OF PATIENTS HIGHLY SATISFIED WITH VIRTUAL CARE

## CORE AND SPLASHLIGHT TELEPRESENCE SOLUTIONS

- COST OF INJURED WORKERS' DECREASED
- SATISFACTION AND OUTCOMES OF INJURED WORKERS' INCREASED

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## TELEHEALTH TECHNOLOGY THAT ADVANCES THE DELIVERY OF HEALTH AND MEDICAL CARE

Connect with patients anytime, anywhere with Splashlight Telehealth's innovative solution. According to the American Medical Association, up to 70% of all patient visits could be treated virtually. Telehealth is the 2nd fastest growing industry in the U.S. today. Whether it's an initial evaluation or a recheck appointment, telehealth provides convenience for patients, improves provider productivity, increases quality of care and saves money.

## THE GOLD STANDARD IN TELEMEDICINE TECHNOLOGY

Our technology is HIPAA compliant, secure and easy to use from any mobile device; it's the gold standard. Whether you need a complete comprehensive telemedicine platform with e-prescribing capabilities or strictly a secure telepresence solution that enables you to work within your own EMR, we have you covered. As a disruptor in our industry, our solution seemlessly fits into your current operation without any significant IT burden.

## BENEFITS:

- Improve clinic productivity
- Customer satisfaction
- Scheduled or on-demand visits
- Early diagnosis
- Automated appointment reminders
- Convenient
- Cost effective
- Competitive advantage
- Cloud based/HIPAA compliant
- No integration needed
- Real-time results

CONVENIENCE FOR PATIENTS

IMPROVES PROVIDER PRODUCTIVITY

INCREASES QUALITY OF CARE

SAVES MONEY

READY TO MAKE THE CHANGE?
CONTACT US AT 225-614-9561.

POWERED BY splashlight Telehealth

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# TELEPRESENCE TRIAGE AND TELEMANAGEMENT

Core Occupational Medicine in partnership with Splashlight Telehealth integrates clinical triage and case management solutions into a telehealth platform to create innovative telepresence triage and telemanagement solutions outlined below.

**TELEPRESENCE TRIAGE** – The next generation of triage focuses on immediate first report of injury (FROI). Multiple parties engage immediately with physicians through a virtual face-to-face telepresence visit and ODG is encouraged at the onset.

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## REVERSING THE TREND

| CASE TYPE | CURRENT COST PER CASE | | SAVINGS |
|---|---|---|---|
| overall | $19351 | $13120 | $6231 |
| sprains/strains | $19936 | $11748 | $8188 |
| contusions | $18076 | $9265 | $8811 |
| fractures | $17381 | $12778 | $4603 |

**EVEN DEEPER SAVINGS WITH REAL-TIME REPORTING**

- Immediate audiovisual FROI documentation
- Immediate face-to-face nurse triage
- Immediate face-to-face provider visit if needed
- Avoid ER and Urgent Care on 70% of cases
- Exponential savings in medical and lost time

**TELEPRESENCE MANAGEMENT** – Pre-scheduled provider virtual face-to-face telepresence visits that include the case manager and injured worker ensure care coordination begins immediately, occurs frequently, takes place visually, and enhances recovery outcomes.

## SAVINGS FROM TELEPRESENCE MANAGEMENT (Source: Employer Claim Data)

### CURRENT CASE MANAGEMENT DATA: STANDARD INJURED WORKER CASE OVER 6-MONTH PERIOD

**10** Average number of field case management visits

**$2,500** Average cost of field case management

### WITH TELEPRESENCE: STANDARD INJURED WORKER CASE OVER 6-MONTH PERIOD

**70%** of physicians visits could be handled virtually

**50%** of travel/wait costs could be eliminated

**90%** of patients highly satisfied with virtual care

## CORE AND SPLASHLIGHT TELEPRESENCE SOLUTIONS

- COST OF INJURED WORKERS' DECREASED
- SATISFACTION AND OUTCOMES OF INJURED WORKERS' INCREASED

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